

1. 2008 Digital States Survey registrant/respondent:

First Name:	Last Name:	Title/ Role:	Agency:	State Web site URL:	E-mail:	Phone:	Address:	City/Town:	State:	ZIP/ Postal Code:
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Statistic	Value
Total Responses	0

2. Alternative contact if the registrant is not available:

First Name:	Last Name:	Title/ Role:	E-mail:	Phone:
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Statistic	Value
Total Responses	0

3. Customer Care

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-1. Online customer assistance system	0	0	0	0	0	0	0.00

Statistic	1-1. Online customer assistance system
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

4. %

1-1. Online customer assistance system

For E credit, indicate adoption rate percentage

Statistic	1-1. Online customer assistance system
Total Responses	0

5. Recreation and Travel

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
4	1-2. Fishing & hunting licenses	0	0	0	0	0	0	0.00
5	1-3. State parks & campsite reservations	0	0	0	0	0	0	0.00
6	1-4. Traffic flow	0	0	0	0	0	0	0.00

Statistic	1-2. Fishing & hunting licenses	1-3. State parks & campsite reservations	1-4. Traffic flow
Mean	0.00	0.00	0.00
Variance	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00
Total Responses	0	0	0

6. %

1-2. Fishing & hunting licenses

For E credit, indicate adoption rate percentage

1-3. State parks & campsite reservations

For E credit, indicate adoption rate percentage

1-4. Traffic flow

For E credit, indicate adoption rate percentage

Statistic	1-2. Fishing & hunting licenses	1-3. State parks & campsite reservations	1-4. Traffic flow
Total Responses	0	0	0

7. Public Safety

#	Question	A) Planned/piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-5. Criminal history background check	0	0	0	0	0	0	0.00
3	1-6. Real Time Alerts (homeland, Amber, weather)	0	0	0	0	0	0	0.00
4	1-7. VIN validation search	0	0	0	0	0	0	0.00
5	1-8. Sex Offender Look Up	0	0	0	0	0	0	0.00

Statistic	1-5. Criminal history background check	1-6. Real Time Alerts (homeland, Amber, weather)	1-7. VIN validation search	1-8. Sex Offender Look Up
Mean	0.00	0.00	0.00	0.00
Variance	0.00	0.00	0.00	0.00

	status look up (doctor, dentist, nurse)							
4	1-11.Hospital accreditation status look up	0	0	0	0	0	0	0.00
5	1-12.Contractor status look up	0	0	0	0	0	0	0.00

Statistic	1-9.Certificate ordering (birth, marriage, divorce, death)	1-10.Credential status look up (doctor, dentist, nurse)	1-11.Hospital accreditation status look up	1-12.Contractor status look up
Mean	0.00	0.00	0.00	0.00
Variance	0.00	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00	0.00
Total Responses	0	0	0	0

10. %

1-9.Certificate ordering (birth, marriage, divorce, death)
For E credit, indicate adoption rate percentage
1-10.Credential status look up (doctor, dentist, nurse)
For E credit, indicate adoption rate percentage
1-11.Hospital accreditation status look up
For E credit, indicate adoption rate percentage
1-12.Contractor status look up
For E credit, indicate adoption rate percentage

Statistic	1-9.Certificate ordering (birth, marriage, divorce, death)	1-10.Credential status look up (doctor, dentist, nurse)	1-11.Hospital accreditation status look up	1-12.Contractor status look up
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Total Responses	0	0	0	0
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11. Social Services

#	Question	A) Planned/piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-13.Benefits application & status checking	0	0	0	0	0	0	0.00
3	1-14.Child support billing & payment	0	0	0	0	0	0	0.00
4	1-15.Adoption/ foster parent application	0	0	0	0	0	0	0.00

Statistic	1-13.Benefits application & status checking	1-14.Child support billing & payment	1-15.Adoption/ foster parent application
Mean	0.00	0.00	0.00
Variance	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00
Total Responses	0	0	0

12. %

1-13.Benefits application & status checking

For E credit, indicate adoption rate percentage

1-14.Child support billing & payment

For E credit, indicate adoption rate percentage

1-15.Adoption/ foster parent application

For E credit, indicate adoption rate percentage

Statistic	1-13.Benefits application & status checking	1-14.Child support billing & payment	1-15.Adoption/ foster parent application
Total Responses	0	0	0

13. Business Licensing, Filings and Procurement

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-16.Master business licensing	0	0	0	0	0	0	0.00
3	1-17.Business registration renewal	0	0	0	0	0	0	0.00
4	1-18.Uniform Commercial Code (UCC) Filing	0	0	0	0	0	0	0.00
5	1-19.Uniform Commercial Code (UCC) Searches	0	0	0	0	0	0	0.00

Statistic	1-16.Master business licensing	1-17.Business registration renewal	1-18.Uniform Commercial Code (UCC) Filing	1-19.Uniform Commercial Code (UCC) Searches
Mean	0.00	0.00	0.00	0.00
Variance	0.00	0.00	0.00	0.00

Statistic	1-20.Vehicle registration renewal	1-21.Driver's license renewal
Mean	0.00	0.00
Variance	0.00	0.00
Standard Deviation	0.00	0.00
Total Responses	0	0

16. %

1-20.Vehicle registration renewal

For E credit, indicate adoption rate percentage

1-21.Driver's license renewal

For E credit, indicate adoption rate percentage

Statistic	1-20.Vehicle registration renewal	1-21.Driver's license renewal
Total Responses	0	0

17. Professional Licensing

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-22.Physician renewals	0	0	0	0	0	0	0.00
3	1-23.Nurse renewals	0	0	0	0	0	0	0.00

Statistic	1-22.Physician renewals	1-23.Nurse renewals
Mean	0.00	0.00
Variance	0.00	0.00
Standard Deviation	0.00	0.00
Total Responses	0	0

18. %

1-22.Physician renewals

For E credit, indicate adoption rate percentage

1-23.Nurse renewals

For E credit, indicate adoption rate percentage

Statistic	1-22.Physician renewals	1-23.Nurse renewals
Total Responses	0	0

19. Employment and Labor

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-24.Job search	0	0	0	0	0	0	0.00
3	1- 25.Unemployment insurance application	0	0	0	0	0	0	0.00

Statistic	1-24.Job search	1-25.Unemployment insurance application
Mean	0.00	0.00
Variance	0.00	0.00
Standard Deviation	0.00	0.00
Total Responses	0	0

20. %

1-24.Job search

For E credit, indicate adoption rate percentage

1-25.Unemployment insurance application

For E credit, indicate adoption rate percentage

Statistic	1-24.Job search	1-25.Unemployment insurance application
Total Responses	0	0

21. Tax and Revenue

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-26.Individual income tax filing and payment	0	0	0	0	0	0	0.00
3	1-27.Business tax filing & payment	0	0	0	0	0	0	0.00
4	1-28.UI Employer tax & wage report filing/payment	0	0	0	0	0	0	0.00

Statistic	1-26.Individual income tax filing and payment	1-27.Business tax filing & payment	1-28.UI Employer tax & wage report filing/payment
Mean	0.00	0.00	0.00
Variance	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00
Total Responses	0	0	0

22. %

1-26.Individual income tax filing and payment

For E credit, indicate adoption rate percentage

1-27.Business tax filing & payment

For E credit, indicate adoption rate percentage

1-28.UI Employer tax & wage report filing/payment

For E credit, indicate adoption rate percentage

Statistic	1-26.Individual income tax filing and payment	1-27.Business tax filing & payment	1-28.UI Employer tax & wage report filing/payment
Total Responses	0	0	0

23. Doing Business with Government

#	Question	A) Planned/piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-29.eProcurement	0	0	0	0	0	0	0.00
3	1-30.Reverse Auctions	0	0	0	0	0	0	0.00

Statistic	1-29.eProcurement	1-30.Reverse Auctions
Mean	0.00	0.00
Variance	0.00	0.00
Standard Deviation	0.00	0.00
Total Responses	0	0

24. %

1-29.eProcurement

For E credit, indicate adoption rate percentage

1-30.Reverse Auctions

For E credit, indicate adoption rate percentage

Statistic	1-29.eProcurement	1-30.Reverse Auctions
Total Responses	0	0

25. Unclaimed Property

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
5	1-31.Unclaimed Property Look Up/ Retrieval	0	0	0	0	0	0	0.00

Statistic	1-31.Unclaimed Property Look Up/ Retrieval
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

26. %

1-31.Unclaimed Property Look Up/ Retrieval

For E credit, indicate adoption rate percentage

Statistic	1-31.Unclaimed Property Look Up/ Retrieval
Total Responses	0

27. State Choices below will substitute with 1-1 through 1-31 for full credit

1-32.

Fill in the blanks with application name and list URL below

1-33.

Fill in the blanks with application name and list URL below

1-34.

Fill in the blanks with application name and list URL below

1-35.

Fill in the blanks with application name and list URL below

Statistic	1-32.	1-33.	1-34.	1-35.
Total Responses	0	0	0	0

28. State Selections

#	Question	A) Planned/ piloted	B) Partial implementation	C) Partial, linked to state portal	D) Full implementation, linked to portal	E) D, and is the default channel	Responses	Mean
2	1-32.	0	0	0	0	0	0	0.00
3	1-33.	0	0	0	0	0	0	0.00
4	1-34.	0	0	0	0	0	0	0.00
5	1-35.	0	0	0	0	0	0	0.00

Statistic	1-32.	1-33.	1-34.	1-35.
Mean	0.00	0.00	0.00	0.00
Variance	0.00	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00	0.00
Total Responses	0	0	0	0

29. %

1-32.

For E credit, indicate adoption rate percentage

1-33.

For E credit, indicate adoption rate percentage

1-34.

For E credit, indicate adoption rate percentage

1-35.

For E credit, indicate adoption rate percentage

Statistic	1-32.	1-33.	1-34.	1-35.
Total Responses	0	0	0	0

30. Please use this space to clarify and add context to your responses 1-1 through 1-35, noting where and how public agencies were able to solve a particular problem innovatively in the area noted (Optional). You may enter u...

Text Response

Statistic	Value
Total Responses	0

31. 2A. Build-Out

Name of application/transaction:	URL:	Lead Agency:	Contact person:	Title:	E-Mail:	Phone:	Participating agencies:	Participating third parties*:
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Statistic	Value
Total Responses	0

32. 2A1. Problem to be solved or Policy to be addressed. Was the project primarily intended to improve service delivery, contain costs or generate revenue? (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

33. 2A2. Approach taken - technology, business processes, level of collaboration, awareness and adoption incentives. (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

34. 2A3. Results – how well has it performed in solving the problem or addressing policy needs? By what means? At what cost? At what cost savings? (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

35. 2A4. In what ways might it constitute a “best practice” or “emerging practice” that can be emulated by other public agencies. (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

36. 2B. Build-Out (cont'd)

Name of application/transaction:	URL:	Lead Agency:	Contact person:	Title:	E-Mail:	Phone:	Participating agencies:	Participating third parties*:
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Statistic	Value
Total Responses	0

37. 2B1. Problem to be solved or Policy to be addressed. Was the project primarily intended to improve service delivery, contain costs or generate revenue? (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

38. 2B2. Approach taken - technology, business processes, level of collaboration, awareness and adoption incentives. (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

39. 2B3. Results – how well has it performed in solving the problem or addressing policy needs? By what means? At what cost? At what cost savings? (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

40. 2B4. In what ways might it constitute a “best practice” or “emerging practice” that can be emulated by other public agencies. (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

41. 2C. Build-Out (cont'd)

Name of application/transaction:	URL:	Lead Agency:	Contact person:	Title:	E-Mail:	Phone:	Participating agencies:	Participating third parties*:

Statistic	Value
Total Responses	0

42. 2C1. Problem to be solved or Policy to be addressed. Was the project primarily intended to improve service delivery, contain costs or generate revenue? (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

43. 2C2. Approach taken - technology, business processes, level of collaboration, awareness and adoption incentives. (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

44. 2C3. Results – how well has it performed in solving the problem or addressing policy needs? By what means? At what cost? At what cost savings? (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

45. 2C4. In what ways might it constitute a “best practice” or “emerging practice” that can be emulated by other public agencies. (You may enter up to approximately 300 words):

Text Response

Statistic	Value
Total Responses	0

46. 3. Does the state portal site make use of the following features? (Check all that apply and list URL in text box)

#	Answer	Response	%
1	3-1 All Hazard Alerts URL:	0	0%

2	3-2 RSS Feeds URL:		0	0%
3	3-3 Listservs & their archives URL:		0	0%
4	3-4 Webcasts* URL:		0	0%
5	3-5 Podcasts URL:		0	0%
6	3-6 Blogs URL:		0	0%
7	3-7 Wikis** URL:		0	0%
8	3-8 Mashups*** URL:		0	0%
9	3-9 Text Messaging/SMS**** URL:		0	0%

3-1 All Hazard Alerts URL:	3-2 RSS Feeds URL:	3-3 Listservs & their archives URL:	3-4 Webcasts* URL:	3-5 Podcasts URL:	3-6 Blogs URL:	3-7 Wikis** URL:	3-8 Mashups*** URL:	3-9 Text Messaging/SMS**** URL:
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Statistic	Value
Total Responses	0

47. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

48. 4. Does the state provide a single citizen service area on its Web site where constituents can request services, report problems or complaints about services and complete citizen satisfaction surveys about state services...

#	Answer	Response	%
1	4A. No, not at this time.	0	0%
2	4B. Implementation is scheduled by	0	0%

	December 31, 2008, or the service center exists but is not yet accessible through one click from the Web site's home page.			
3	4C. The online citizen service area (transmissions, not e-mail) on the state's Web site is accessible through one click from the Web site's home page. Online title of Web site citizen service area:		0	0%
4	4D. The Web citizen service area has the attributes listed in "c" above, and utilizes the same database as the telephone call center (Information below required for this selection).		0	0%
	Total		0	0%

4C. The online citizen service area (transmissions, not e-mail) on the state's Web site is accessible through one click from the Web site's home page. Online title of Web site citizen service area:

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

49. If you selected option 4D in the previous question, please answer the following:

Online title of Web site citizen service area: Call center phone number:

Statistic	Value
Total Responses	0

50. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

51. 5-1 through 5-5

#	Question	A) None	B) Recommended	C) Required	D) Code template & model language available to developers	E) Routine part of application development	Responses	Mean
1	5-1. Accessibility standards and guidelines.	0	0	0	0	0	0	0.00
2	5-2. Accessibility testing and management tools.	0	0	0	0	0	0	0.00
3	5-3. Online privacy policy and statement.	0	0	0	0	0	0	0.00
4	5-4. Internet as primary means for meeting public notice, public disclosure requirements.	0	0	0	0	0	0	0.00
5	5-5. Online customer satisfaction surveys following transaction.	0	0	0	0	0	0	0.00

Statistic	5-1.	5-2.	5-3. Online	5-4. Internet as	5-5. Online
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	Accessibility standards and guidelines.	Accessibility testing and management tools.	privacy policy and statement.	primary means for meeting public notice, public disclosure requirements.	customer satisfaction surveys following transaction.
Mean	0.00	0.00	0.00	0.00	0.00
Variance	0.00	0.00	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00	0.00	0.00
Total Responses	0	0	0	0	0

52. Web sites (URLs) where state Web property development policies are available:

Text Response

Statistic	Value
Total Responses	0

53. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

54. 6.Does the state have a strategic plan for deploying technology across state agencies and departments? (Select only one answer):

#	Answer	Response	%
1	6A. The state is or will be developing its IT strategic plan.	0	0%
2	6B. The state IT strategic plan will be	0	0%

	completed by Dec. 31, 2008.			
3	6C. Yes, the state has an IT strategic plan. URL:		0	0%
4	6D. Yes, the state has an IT strategic plan and it has been updated during or since 2006. URL:		0	0%
	Total		0	0%

6C. Yes, the state has an IT strategic plan. URL:

6D. Yes, the state has an IT strategic plan and it has been updated during or since 2006. URL:

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

55. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

56. 7. Does the state have a project review mechanism in place for initiating and overseeing IT investments and does it use a formal project management process for executing IT projects?

#	Answer	Response	%
1	7A. The state uses neither at this time.	0	0%
2	7B. The state has a project review mechanism in place. URL if available:	0	0%
3	7C. The state has a project management process in place. URL if available:	0	0%

4	7D. The state has both a project review mechanism and a project management process in place – give URLs if available and brief description below:		0	0%
Total			0	0%

7B. The state has a project review mechanism in place. URL if available: 7C. The state has a project management process in place. URL if available:

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

57. Validation information for selection D above and further information for clarification (you may enter up to approximately 500 words):

Text Response

Statistic	Value
Total Responses	0

58. 8-1 through 8-5

#	Question	None	A) Partial or under development	B) Full and adopted	C) Full & adopted, plus Required for funding	D) Full & adopted, plus Required for funding, plus Reviewed & updated in last 18	Responses	Mean
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9	8-5. Information Security Standards Including security policies, standards and guidelines; annual audit requirements; and disaster recovery (resiliency) plans	0	0	0	0	0	0	0.00
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Statistic	8-1. Internet/ Intranet Standards and Protocols Including portable data; portable logic; authentication; directory services; hyper text presentation; e-mail; and secure e-mail	8-2. Network Transport Standards and Protocols Including internetworking standards; network transport infrastructure; wireless networking; video conferencing and circuit switched infrastructure; and video distribution	8-3. Computing Operating System Standards Including host level computer; desktop; handheld; middleware; and client-server	8-4. Information and Data Standards Including data base systems; data architecture; digital records retention; geospatial datum; metadata; and data theme content standards	8-5. Information Security Standards Including security policies, standards and guidelines; annual audit requirements; and disaster recovery (resiliency) plans
Mean	0.00	0.00	0.00	0.00	0.00
Variance	0.00	0.00	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00	0.00	0.00
Total Responses	0	0	0	0	0

59. Web site where state technological standards are available (URL):

Text Response

Statistic	Value
Total Responses	0

60. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 500 words:

Text Response

Statistic	Value
Total Responses	0

61. Please indicate the state’s status in moving toward a Service-oriented architecture (check all that apply):

#	Answer	Response	%
1	9-1. Shared Services Strategy is in place that identifies overlapping business and IT functions	0	0%
2	9-2. Assessment of organizational readiness has been conducted to identify opportunities and gaps in moving to SOA	0	0%
3	9-3. Multi Agency Charter is in place based on agreement to reduce or eliminating redundancies through shared services	0	0%
4	9-4. Planning process in place to prioritize projects based on their Return-on-Investment through a phased approach to mitigate risk while minimizing costs of design, development, integration and support	0	0%
5	9-5. Funding Model is in place that creates incentives for the use of shared services and disincentives for non-aligned or duplicative activities	0	0%
6	9-6. Governance Model (with attendant policies and practices) is in place to manage multi agency use of shared services, coordinate development efforts and resolve conflicts	0	0%
7	9-7. Architectural Model in place as common reference point for communication and requirement	0	0%

	definitions among business analysts, architects, developers and testers			
8	9-8. Education and Training program in place to develop common understanding of framework, best practices and technologies		0	0%
9	9-9. Tool selection has been completed to aid design, development, integration and support		0	0%
10	9-10. Results produced through the delivery of successful pilots, infrastructures AND production level services		0	0%

Statistic	Value
Total Responses	0

62. URL(s) for state SOA documentation:

Text Response

Statistic	Value
Total Responses	0

63. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 500 words:

Text Response

Statistic	Value
Total Responses	0

64. 10-1 through 10-5

#	Question	Not available	A) Ad hoc/	B) Enterprise/	C) Items in B, plus	D) Items in B, plus	Responses	Mean
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	and defenses							
9	10-5. Shared Utilities Including portals; e-mail services; calendaring and scheduling; payment services [bill presentment, I-checks, credit cards, ACH]; and help desks	0	0	0	0	0	0	0.00

Statistic	10-1. Service Management Including provisioning and performance monitoring; maintaining quality of service, ensuring resiliency; data centers and server hosting environment (Web, file, print, e-mail)	10-2. Knowledge Resource Management Including content management; business process automation; directory services, registries and repositories; and digital archive	10-3. Transport Management Including local area network services in individual agencies; wide area network/ statewide backbone service; and message queuing, filtering, metering, routing and monitoring	10-4. Security Services Including identity management; encryption; access control, authentication and single sign-on; security infrastructure and defenses	10-5. Shared Utilities Including portals; e-mail services; calendaring and scheduling; payment services [bill presentment, I-checks, credit cards, ACH]; and help desks
Mean	0.00	0.00	0.00	0.00	0.00
Variance	0.00	0.00	0.00	0.00	0.00
Standard Deviation	0.00	0.00	0.00	0.00	0.00
Total Responses	0	0	0	0	0

65. Web site of the state's strategic information technology plan (URL):

Text Response

Statistic	Value
Total Responses	0

66. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 500 words:

Text Response

Statistic	Value
Total Responses	0

67. 11-1. To what degree are the IT strategies and practices aligned with the state’s sustainability program or climate action plan?

#	Answer	Response	%
1	Not aligned1	0	0%
2	2	0	0%
3	Somewhat aligned3	0	0%
4	4	0	0%
5	Fully aligned5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

68. 11-2. What steps has the state taken through IT to ensure climate and environment sustainability? Check all that apply:

#	Answer	Response	%
1	Have established metrics and installed instruments to measure energy efficiencies Data Center Consolidation and Virtualization	0	0%
9	Data Center Consolidation and Virtualization	0	0%

2	Server Consolidation and Virtualization		0	0%
3	Data Center and Server Consolidation and Virtualization using The Green Grid initiative at www.thegreengrid.org		0	0%
4	PC, laptop and server refresh policies reflect energy efficiency best practices		0	0%
5	PC, laptop and server refresh policies reflect energy efficiency best practices using the US Government's Energy Star Program at EnergyStar.gov and the Climate Savers Smart Computing Initiative at climatesaverscomputing.org		0	0%
6	Using e-waste recycling efforts and earth-friendly disposal		0	0%
7	Using e-waste recycling efforts and earth-friendly disposal using the UN Solving the E-waste Problem (StEP) at www.step-initiative.org		0	0%
8	Transparency about the resulting carbon footprint using initiatives such as the Carbon Disclosure Project at www.cdproject.net		0	0%

Statistic	Value
Total Responses	0

69. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

70. 12. Please describe the most significant new technological deployments from the last biennium (two years) in your jurisdiction in

meeting a public mission and/or solving a department service delivery business problem.

Text Response

Statistic	Value
Total Responses	0

71. URL:

Text Response

Statistic	Value
Total Responses	0

72. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

73. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

74. 13-1. Public Safety, Emergency Management, Corrections and Courts What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

75. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

76. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a

scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

77. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

78. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

79. URL:

Text Response

Statistic	Value
Total Responses	0

80. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

81. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

82. 13-2. Health, Human Services and Employment What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

83. Project and programmatic URL:

Text Response

Statistic	Value
Total Responses	0

84. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

85. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00

Variance	0.00
Standard Deviation	0.00
Total Responses	0

86. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

87. URL:

Text Response

Statistic	Value
Total Responses	0

88. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%

7	Geospatial/ Mapping (GIS)		0	0%
8	Transaction Processing		0	0%

Statistic	Value
Total Responses	0

89. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

90. 13-3. Licensing and Permitting What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

91. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

92. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

93. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

94. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

95. URL:

Text Response

Statistic	Value
Total Responses	0

96. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%

5	Business Intelligence		0	0%
6	Database / Data Warehouse		0	0%
7	Geospatial/ Mapping (GIS)		0	0%
8	Transaction Processing		0	0%

Statistic	Value
Total Responses	0

97. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

98. 13-4. Transportation and Infrastructure What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

99. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

100. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

101. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%

5	Much More5		0	0%
	Total		0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

102. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

103. URL:

Text Response

Statistic	Value
Total Responses	0

104. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%

3	Customer Relationship Management (CRM)		0	0%
4	Case Management and Eligibility Determination		0	0%
5	Business Intelligence		0	0%
6	Database / Data Warehouse		0	0%
7	Geospatial/ Mapping (GIS)		0	0%
8	Transaction Processing		0	0%

Statistic	Value
Total Responses	0

105. Approaches

#	Answer		Response	%
1	Commercial Off-the-Shelf (COTS)		0	0%
2	Custom Development		0	0%
3	Legacy Renewal		0	0%
4	Software as a Service (SaaS)		0	0%
5	Open Source		0	0%

Statistic	Value
Total Responses	0

106. 13-5. Public Works (including fleet and asset management)

What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
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Total Responses	0
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107. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

108. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less ¹	0	0%
2	2	0	0%
3	About the Same ³	0	0%
4	4	0	0%
5	Much More ⁵	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

109. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
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1	Much Less1		0	0%
2	2		0	0%
3	About the Same3		0	0%
4	4		0	0%
5	Much More5		0	0%
	Total		0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

110. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

111. URL:

Text Response

Statistic	Value
Total Responses	0

112. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

113. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

114. 13-6. Finance and Administration What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

115. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

116. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

117. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

118. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

119. URL:

Text Response

Statistic	Value
Total Responses	0

120. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

121. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

122. 13-7. Environment and Natural Resources What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate,

embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

123. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

124. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less ¹	0	0%
2	2	0	0%
3	About the Same ³	0	0%
4	4	0	0%
5	Much More ⁵	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

125. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less ¹	0	0%
2	2	0	0%
3	About the Same ³	0	0%
4	4	0	0%
5	Much More ⁵	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

126. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

127. URL:

Text Response

Statistic	Value
Total Responses	0

128. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

129. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

130. 13-8. Parks and Recreation, Arts and Culture What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

131. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

132. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less ¹	0	0%
2	2	0	0%
3	About the Same ³	0	0%
4	4	0	0%
5	Much More ⁵	0	0%
	Total	0	0%

Statistic	Value
-----------	-------

Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

133. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

134. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

135. URL:

Text Response

Statistic	Value
Total Responses	0

136. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

137. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

138. 13-9. Economic, Business, Community and Workforce Development What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

139. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

140. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%

Total		0	0%
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Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

141. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less ¹	0	0%
2	2	0	0%
3	About the Same ³	0	0%
4	4	0	0%
5	Much More ⁵	0	0%
Total		0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

142. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans, project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

143. URL:

Text Response

Statistic	Value
Total Responses	0

144. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

145. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%

3	Legacy Renewal		0	0%
4	Software as a Service (SaaS)		0	0%
5	Open Source		0	0%

Statistic	Value
Total Responses	0

146. 13-10. Enterprise IT Infrastructure and Applications What public policy goal are you working to achieve? What results are you working toward? (Cite legislative mandate, executive direction as appropriate, embedding URLs as available.) You may enter approximately 250 words.

Text Response

Statistic	Value
Total Responses	0

147. Project or programmatic URL:

Text Response

Statistic	Value
Total Responses	0

148. From a public policy perspective, please indicate the level of priority given to this in the next year compared to the last year, on a scale of 1-to-5 (where 1 is much less important, 3 is about the same importance, and 5 is much more important):

#	Answer	Response	%
1	Much Less1	0	0%

2	2		0	0%
3	About the Same3		0	0%
4	4		0	0%
5	Much More5		0	0%
	Total		0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

149. Please indicate the level of priority given by the CIO and the IT department to this category in the next year compared to the last year, on a scale of 1-to-5:

#	Answer	Response	%
1	Much Less1	0	0%
2	2	0	0%
3	About the Same3	0	0%
4	4	0	0%
5	Much More5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

150. Please describe the initiatives for enhancing, modernizing and/or replacing the systems that support this category that are planned for the next 12-24 months (embedding links to related plans,

project information and related Web sites wherever possible). You may enter approximately 500 words.

Text Response

Statistic	Value
Total Responses	0

151. URL:

Text Response

Statistic	Value
Total Responses	0

152. Technologies

#	Answer	Response	%
1	Enterprise Resource Planning (ERP)	0	0%
2	Enterprise Content Management (ECM), Document Management, Workflow	0	0%
3	Customer Relationship Management (CRM)	0	0%
4	Case Management and Eligibility Determination	0	0%
5	Business Intelligence	0	0%
6	Database / Data Warehouse	0	0%
7	Geospatial/ Mapping (GIS)	0	0%
8	Transaction Processing	0	0%

Statistic	Value
Total Responses	0

153. Approaches

#	Answer	Response	%
1	Commercial Off-the-Shelf (COTS)	0	0%
2	Custom Development	0	0%
3	Legacy Renewal	0	0%
4	Software as a Service (SaaS)	0	0%
5	Open Source	0	0%

Statistic	Value
Total Responses	0

154. 14. With that as background, the status of Software as a service (SaaS) in the state is best described as (select one):

#	Answer	Response	%
1	A. Not currently under consideration	0	0%
2	B. Under review for potential future use	0	0%
3	C. Defined and adopted as a component of the enterprise architecture	0	0%
4	D. Limited use or proof of concept underway	0	0%
5	E. Production-level use is underway for one or more applications	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

155. Please describe the current level of SaaS-related activity. (You may enter up to approximately 300 words.)

Text Response

Statistic	Value
Total Responses	0

156. 15-1. Broadband Networking: For both wireless and wire line broadband community-wide networks, please indicate how these infrastructures are being built out:

#	Question	None	State-owned Utility	Private Provider	Both	Responses	Mean
1	Wire line Broadband: The state's approach is best described as:	0	0	0	0	0	0.00
2	Wireless Broadband: The state's approach is best described as:	0	0	0	0	0	0.00

Statistic	Wire line Broadband: The state's approach is best described as:	Wireless Broadband: The state's approach is best described as:
Mean	0.00	0.00
Variance	0.00	0.00
Standard Deviation	0.00	0.00
Total Responses	0	0

157. 15-2. State Controlled Networks: Thinking about state owned or controlled networks used by public agencies, which of the following best describes the state's readiness for migration to advanced communications platf...

#	Answer	Response	%
1	No current plans	0	0%
2	Plans to adopt in next three years	0	0%
3	IP voice partially adopted	0	0%
4	IP voice fully adopted and actively evaluating convergence	0	0%

5	Convergence partially adopted and evaluating unified communications*		0	0%
6	Convergence fully adopted and evaluating unified communications*		0	0%
	Total		0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

158. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

159. 16-1. IT Centralization/ Decentralization: Please indicate the degree to which information technology development and operations are centralized within a single state entity or decentralized across departments.

#	Answer	Response	%
1	Decentralized1	0	0%
2	2	0	0%
3	Balanced3	0	0%
4	4	0	0%
5	Centralized5	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

160. ____

#	Question	Position vacant or non-existent	Responses
1	Chief Information Officer	0	0
2	Chief Technology Officer	0	0
3	Telecommunications Director	0	0
4	Information Security Officer	0	0
5	Privacy and Public Disclosure Officer	0	0

Statistic	Chief Information Officer	Chief Technology Officer	Telecommunications Director	Information Security Officer	Privacy and Public Disclosure Officer
Total Responses	0	0	0	0	0

161. If position filled:

Chief Information Officer			
What year was current incumbent appointed?	Number since 1992	Number promoted from within	Yes or No: Subject to financial/ ethics disclosures
Chief Technology Officer			
What year was current incumbent appointed?	Number since 1992	Number promoted from within	Yes or No: Subject to financial/ ethics disclosures
Telecommunications Director			
What year was current incumbent appointed?	Number since 1992	Number promoted from within	Yes or No: Subject to financial/ ethics disclosures
Information Security Officer			

What year was current incumbent appointed?	Number since 1992	Number promoted from within	Yes or No: Subject to financial/ ethics disclosures
Privacy and Public Disclosure Officer			
What year was current incumbent appointed?	Number since 1992	Number promoted from within	Yes or No: Subject to financial/ ethics disclosures

Statistic	Chief Information Officer	Chief Technology Officer	Telecommunications Director	Information Security Officer	Privacy and Public Disclosure Officer
Total Responses	0	0	0	0	0

162. Please indicate which of the following characterize the role and the responsibilities of the state CIO or equivalent. (Check all that apply.)

#	Answer	Response	%
1	Cabinet member	0	0%
2	Member of IT oversight commission, board or council	0	0%
3	Statewide policy-setting authority, either alone or in conjunction with board	0	0%
4	Operational responsibilities for computing and telecommunications through the state technology agency	0	0%
5	Enterprise-wide authority over information technology project management	0	0%
6	Enterprise-wide IT budget approval authority	0	0%
7	Enterprise-wide IT procurement approval	0	0%

Statistic	Value
Total Responses	0

163. 16-3. IT Human Capital

FTE Headcount (all IT Classifications) statewide

FTE Headcount (all IT Classifications) in central state IT organization

Statistic	Value
Total Responses	0

164. 16-4. Select the range that best estimates the portion of state employees in IT classifications who are eligible for retirement in the next five years:

#	Answer	Response	%
1	No response (lack of reliable data)	0	0%
2	A) Up to 10 percent	0	0%
3	B) Up to 20 percent	0	0%
4	C) Up to 30 percent	0	0%
5	D) Up to 40 percent	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

165. 16-5. Does the state maintain an inventory of information technology assets across all agencies?

#	Answer	Response	%
1	Yes	0	0%
2	No	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

166. If yes, please indicate where it is maintained, by whom, whether it is available online and if so, please note the URL. You may enter up to approximately 300 words.

Text Response

Statistic	Value
Total Responses	0

167. 16-6. Does the state isolate spending specific to information technology and by what means (object code, sub-object code, etc.)?

#	Answer	Response	%
1	Yes	0	0%
2	No	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

168. If yes, please indicate by what means, where it is maintained, by whom, whether it is available online and if so, please note the URL. You may enter up to approximately 300 words.

Text Response

Statistic	Value
Total Responses	0

169. 16-7A.What is the state IT budget?

Text Response

Statistic	Value
Total Responses	0

170. 16-7B.What percentage of the general fund does it represent?

Text Response

Statistic	Value
Total Responses	0

171. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

172. 16-8. Of the following aggregated purchasing methods, which does the state use to purchase IT? Check all that apply:

#	Answer	Response	%
1	State contract vehicle	0	0%

2	US Communities Program		0	0%
3	Western States Contract Association (WSCA)		0	0%
4	General Services Administration (GSA) schedule		0	0%
5	Other: Please specify below.		0	0%
6	None		0	0%

Statistic	Value
Total Responses	0

173. Please use this space to clarify and add context to your response (optional). You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0

174. 16-9. CIO Perspective: Thinking about the way the state purchases IT-related goods, services and systems, how does the CIO characterize the difficulty and complexity of doing business with the state?

#	Answer	Response	%
1	Streamlined Simplified1	0	0%
2	2	0	0%
3	Moderately Difficult and Complex3	0	0%
4	4	0	0%
5	Difficult and Complex5	0	0%
	Total	0	0%

Statistic	Value
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Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

175. 16-10. Is the state considering the review or reform of its IT-related procurement policies and practices in the next 12 months?

#	Answer	Response	%
1	Yes	0	0%
2	No	0	0%
	Total	0	0%

Statistic	Value
Mean	0.00
Variance	0.00
Standard Deviation	0.00
Total Responses	0

176. Please describe. You may enter up to approximately 300 words:

Text Response

Statistic	Value
Total Responses	0